

Short Course Module

Performance Measurement & Benchmarking

AUCKLAND, Tamaki Yacht Club, 29th & 30th October 2015



The Academy of Constructing Excellence

Key Factors	Details
Module Name	Performance Measurement & Benchmarking
Level	Level 6 (NZQA Framework) (8 credits if assessed)
Where	Tamaki Yacht Club, 30 Tamaki Drive, Mission Bay
Brief Description of Module Content	<p>Students will gain an understanding of how to develop performance measures (KPIs) for projects and businesses. They will learn how to implement them across the organisation.</p> <p>In addition, the course will look at how to specifically benchmark construction projects using the CCG NZ International KPIs, and how to implement them as an ongoing business tool.</p> <p>Students will be shown how to design a performance improvement system using concepts such as Kaizen, as a basis for a step by step approach to setting stretch targets and achieving them.</p>
Aims and Objectives	Develop an understanding of the power and usage of performance measurement and benchmarking for both organisational and project improvement opportunities. Implement with a confident understanding of people and their reactions to change.

Learning Outcomes	<p>On completion of the module, participants will be able to:</p> <ul style="list-style-type: none"> • Demonstrate an understanding of performance measurement as an improvement tool • Be able to design performance measures • Be able to design and implement a performance measurement system • Demonstrate understanding of the linkage of organisation performance measures to organisation strategy • Be able to lead the design and implementation of a performance improvement action group
Lecturers	<p>Amanda Warren, Constructing Excellence NZ.</p> <p>Amanda is a leading expert in benchmarking and performance measurement and was instrumental in developing the NZ international KPIs.</p>
Guest Speaker	<p>Dr Linda Kestle, UNITEC</p> <p>Associate Professor and Lecturer primarily on the Bachelor of Construction programme within the areas of Sustainable Design and Construction, Design Management, Sustainable Urban Design and Professional Business Management (BCons/BArch/BEngTech). I am also responsible for Undergraduate Research Supervision for Bachelor of Construction students</p>
Time Req.	1 ½ days
Dates	<p>29th & 30th October 2015 9.00am to 4.30pm day 1 and 9.00am to 12.30pm day 2.</p> <p>Lunch and refreshments both days</p>
Investment	\$1000 plus GST – 2 for 1 for CCG members and ACE Alumni

Module	Performance Measurement & Benchmarking
Dates	Thursday 29 th & Friday 30 th October 2015
Investment	\$1000 plus GST (2 for 1 for CCG members and ACE Alumni)
Name (s)	1. 2.
Role (s)	1. 2.
Company	
Tel:	
Email:	
Address for Invoice	
Signature & Date	

Please register online: <http://theacademy.co.nz/performance-measurement/>

Or email this form back to: admin@constructing.co.nz

Constructing Excellence NZ Ltd
PO Box 25932, Auckland 1740
t: +64 (0)9 585 2218 45

*Payment is required at least 48 hours before the event. Cancellation is accepted with full refund up to 48 hours before the event. Within 48 hours of the event will result in a credit for a future course.